

# Leeds Transport Conversation

Outer North East Report – April 2017



## 1. Introduction

The Leeds Conversation questionnaire included two questions which allowed people to enter free text:

1. Please provide any further comments on your priorities for transport investment; and
2. Please provide any further comments.

Respondents were assigned to a Committee area based on the partial postcode information that they were asked to provide. Postcode information was not provided by over a quarter (27%) of respondents. Furthermore, 6% of respondents were designated as 'Out of District'.

This document presents detailed analysis of responses given by those living in the Outer North East.

## 2. Outer North East

A total of 626 respondents (8%) to the Leeds Conversation were designated as Outer North East. Of those, 366 gave comments on their priorities for transport investment.

**Table 1** below shows the top ten comments given by Outer North East respondents and compares them to comments provided by respondents outside the area (others). Highlighted blue are issues that appeared in the top ten for respondents from the Outer North East but not the top ten of respondents overall (see main report).

**Priority 1: More reliable bus service:** a more reliable bus service (15%) was the most frequently mentioned issue by Outer North East respondents, similar to others (14%). Some of the views regarding this priority are highlighted in the quotes below.

*"We need a reliable bus service in place. In the past month (and I get a lot of lifts) I have had at least three buses not turn up; no explanation from First. We have one bus an hour - X98 to Deighton Bar from Leeds. It's very disappointing and it keeps disappearing. Wetherby is quite an isolated place when using public transport."*

*"As a regular Leeds bus user I am generally happy with public transport, but it needs to be more reliable and run on time. There also needs to be an investment in customer service as it can be very poor quality."*

**Priority 2: Invest in tram system:** the second priority was for investment in a tram system, with 15% commenting on this compared to 16% of others. The comments below relate to suggestions made about such an investment.

*"I think Leeds should invest in a tram service which is eco-friendly as well as can link different areas of the city. As it runs on the tracks and journey times can be reduced and there will be more confidence in people to take the tram."*

*"I believe that consideration should again be given to a tram type system for Leeds connecting the city to outlying areas e.g. Crossgates, Horsforth, etc."*

**Priority 3: Improvements to cycling facilities:** though the third priority for Outer North East respondents was for improvements to cycling facilities, a significantly lower proportion cited (14% compared to 18% of others). The quotes below illustrate some of the improvements suggested.

*"Make Leeds safe for cycling. Let us ride our bikes. Reallocate road space to make space for cycling."*

*"Cycling combines effective transport with a great way to stay fit and healthy. Currently Leeds has a few brave souls willing to cycle on the main roads across the city, but I would like to see you invest a lot more in schemes to improve the safety of cycling and encourage others to take it up."*

More frequent bus services, investment in underground system and better connections with surrounding areas all featured in the top ten priorities raised by respondents in the Outer North East, but not overall (see main report).

**Table 1: Top Ten Comments about Priorities for Investment in Outer North East**

	Outer North East	Others
1. More reliable bus service	15%	14%
2. Invest in tram system	15%	16%
3. Improvements to cycling facilities	14%	18%
4. <b>More frequent bus service</b>	13%	7%
5. Improve journey times/ more express services	11%	7%
6. Expanded Metro rail service	10%	9%
7. <b>Invest in underground system</b>	9%	5%
8. Cheaper/ better VFM (Bus)	8%	8%
9. <b>Better connections with surrounding areas</b>	8%	7%
10. Tackle traffic congestion, e.g. congestion charge, car share	7%	11%
<b>Base: Respondents who provided a comment</b>	<b>366</b>	<b>4179</b>

Green = statistically significant difference

At the end of the Leeds Conversation questionnaire respondents were given the opportunity to provide any other comments. 185 respondents from the Outer North East area gave a comment.

**Table 2** shows the top ten comments they gave and compares them to other people who also provided a comment. Highlighted **blue** are issues that appeared in the top ten for respondents from the Outer North East but not the top ten of respondents overall (see main report). However, most of the comments received were similar to those of other respondents; including the **top three priorities**:

- Longer term vision for transport solutions needed (16%)
- Improvements to bus services/ network/ facilities (15%)
- Improvements to rail services/ network/ facilities (11%)

Anecdotal evidence to support these priorities can be found in the subsequent quotes:

*“Short term fixes are an unforgivable waste of money. In my opinion unless the council foresees Leeds burning to the ground in the next five years we should always look to planning to improve our future in the long term in a way which will benefit us all in decades to come.”*

*“As before, so much room for improvement to be made to existing bus services. Buses would be better in public control - like in London.”*

*“There is no rail service in Leeds ONE. I would like to see more of a hub and spoke type of service with local buses which link up with trunk services, such as Coastliner. Being on the edge of West Yorkshire means that our local services are delivered by North Yorkshire, East Yorkshire and West Yorkshire. A more joined up approach is required.”*

There were a few of noticeable differences in the top priorities cited by respondents in the Outer North East. In particular, a significantly lower proportion of respondents raised the need to reduce car use in the city centre and tackle congestion (6% compared to 12% of others).

Conversely, the need to develop a comprehensive public transport network across the city and implement an underground/ monorail system featured in the top ten priorities raised by respondents in the Outer North East, but not overall (see main report).

**Table 2: Top Ten Other Comments in Outer North East**

	Outer North East	Others
1. Longer term vision for transport solutions needed	16%	18%
2. Improvements to bus services/ network/ facilities	15%	17%
3. Improvements to rail services/ network/ facilities	11%	15%
4. Improvements to cycling facilities, e.g. cycle lanes, priority at junctions	11%	9%
5. Implement tram system/ rapid mass transit	9%	12%
6. Deliver several small scale joined up schemes	9%	8%
7. Consider needs of all users, e.g. commuters, residents, visitors, etc.	8%	9%
8. <b>Develop comprehensive public transport network across the city</b>	8%	5%
9. <b>Implement underground/ monorail system</b>	8%	6%
10. Reduce car use in city centre/ tackle congestion, e.g. restrict access, reduce speeds, Park and Ride	6%	12%
<b>Base: Respondents who provided a comment</b>	<b>185</b>	<b>2138</b>

Green = statistically significant difference

**Summary**

Support for a more frequent bus service and improved journey times/ more express services was significantly higher amongst Outer North East respondents than others. Respondents from the Outer North East also raised the need to invest in a tram system/ rapid mass transit in both open ended questions.

The top three priorities for respondents from the Outer North East for the delivery of transport investment mirrored those of respondents overall (see main report).